

PHISHING

Controllers Meeting – May 18, 2017





PHISHING

- What it is
- Why it's a problem
- What you can do to protect yourself

PHISHING

What it is...

The fraudulent practice of sending emails purporting to be from reputable companies in order to induce individuals to reveal personal information, such as usernames, passwords and credit card numbers.

Why it's a problem...

- The most effective and widely used tactic by cyber criminals to steal login credentials
- Single portal (myBYU) to access a wide array of applications and data. Protected only by password.
- Difficult to prevent
- Compromised NetIds are difficult to detect



EXAMPLE 1

Nick Turley

From: HR Services <hr@byu.edu>
Sent: Friday, January 13, 2017 1:18 PM
Subject: Email addresses updated

<https://www.cognitoforms.com/Krence/SignIn>

This email is to confirm that you have successfully updated your email via [myBYU](#).

This update occurred on 01/13/2017 at 09:53 a.m.

If you did not update this information online, please go to <http://www.byu.edu/eid/help/stolen.html> or call the Information Technology Services (ITS) Help Desk at 801-422-000 for assistance.

Please note that if you have multiple email accounts with Us, you may receive this message at each email address. If you performed multiple updates, you may also receive separate email confirmations.

Thank you,
HR Services

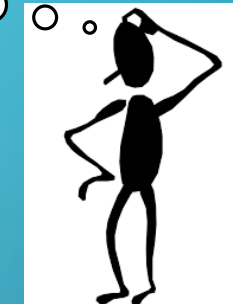
- Misspelled or uncommon words
- Poor grammar
- Unknown or wrong names/titles
- Just doesn't quite fit BYU lingo

“Passsign”

<mailto:lysel@tdt.edu.vn>

EXAMPLE 2

Hmmm...
Something smells
Phishy here...



byucentralauthentication.onlinewebshop.net/caslogin.php

From: BYU IT Support [<mailto:lysel@tdt.edu.vn>]
Sent: Friday, March 10, 2017 12:21 AM
To: [REDACTED]
Subject: Your Dropbox File

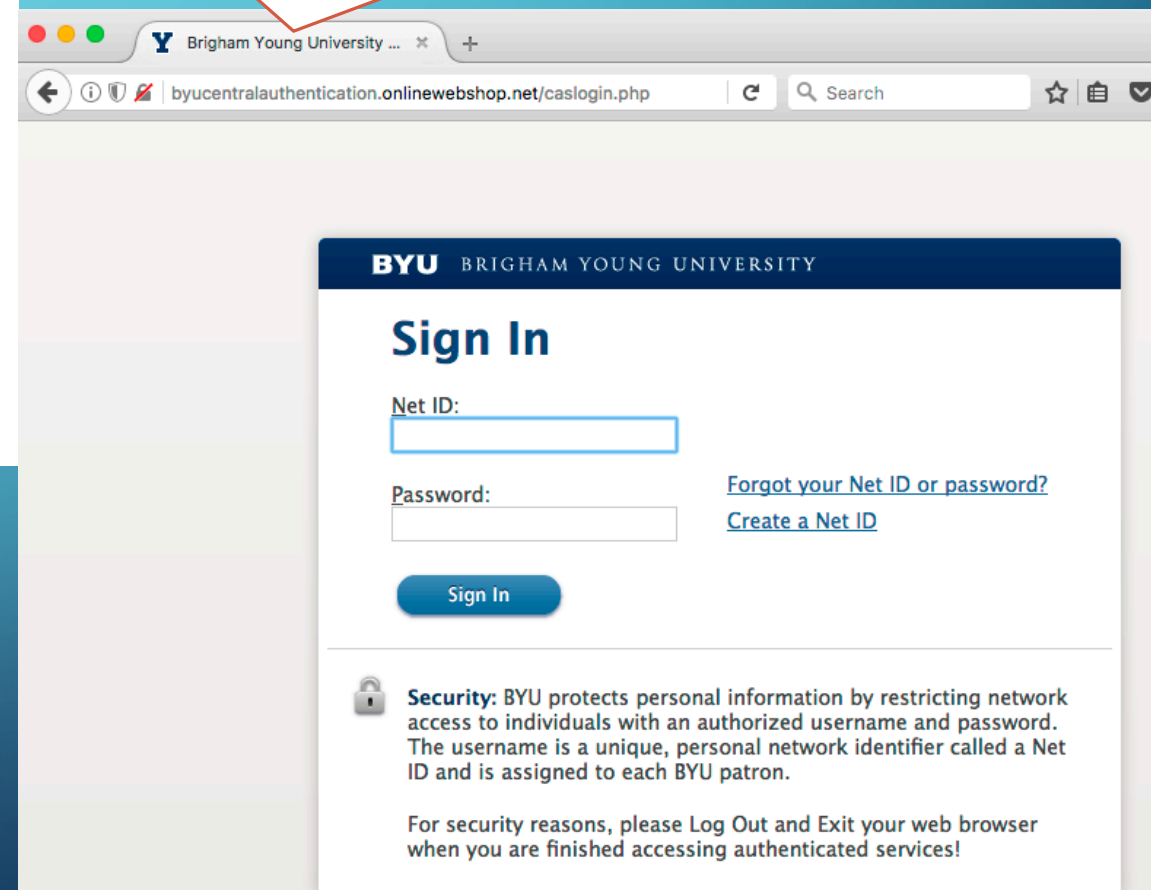
Security Alert on Account

We detected spam activities in your email account. Kindly click [here](#) to log on to OIT central authentication service portal to assist us resolve the spam issues on your account.

Thank you,

BYU IT Support
Office of Information Technology (OIT)

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BYU BRIGHAM YOUNG UNIVERSITY


Sign In

Net ID:

Password:

[Forgot your Net ID or password?](#)
[Create a Net ID](#)

Sign In

 **Security:** BYU protects personal information by restricting network access to individuals with an authorized username and password. The username is a unique, personal network identifier called a Net ID and is assigned to each BYU patron.

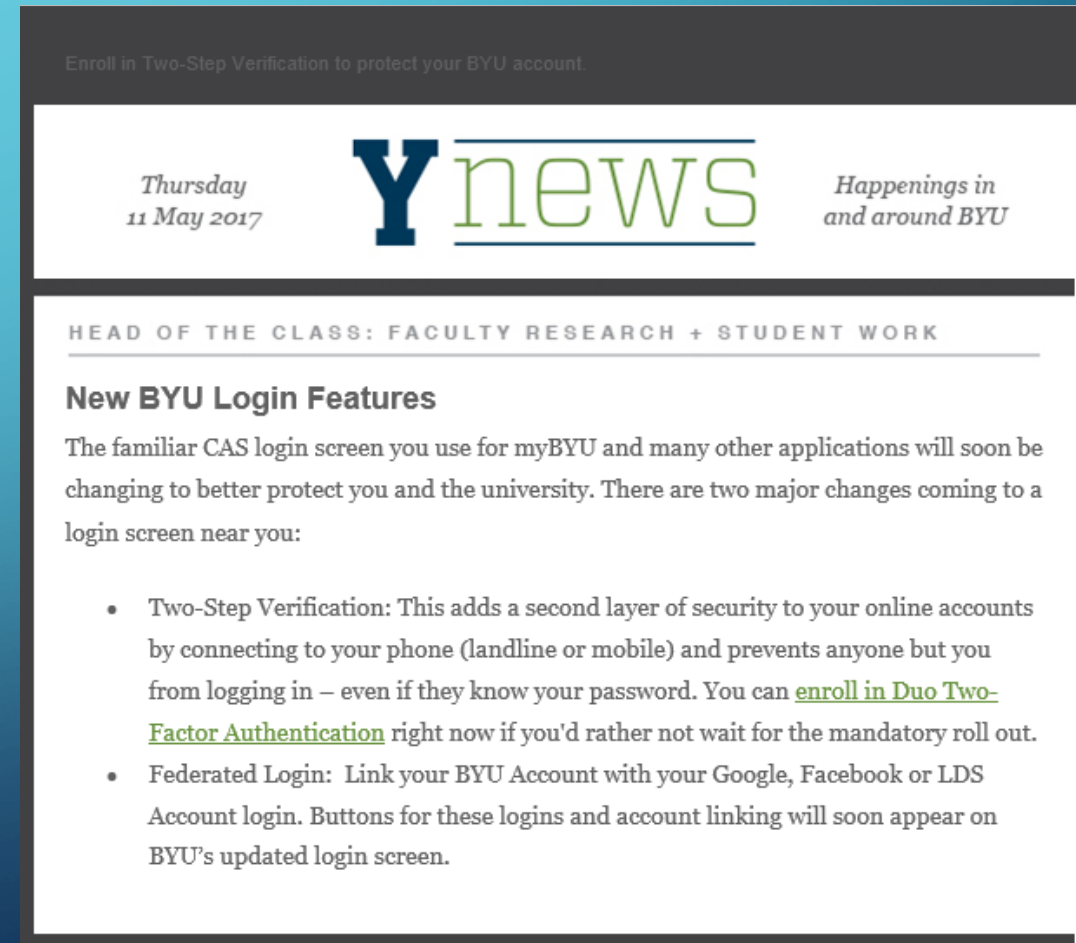
For security reasons, please Log Out and Exit your web browser when you are finished accessing authenticated services!

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What to do to protect yourself (and BYU)...

- Be suspicious of emails you do not expect or receive from an unknown sender
- Know how to recognize a phishing attempt
- Forward any suspicious emails to:
abuse@byu.edu
- Enroll in DUO two-factor authentication
duo.byu.edu

“O be wise; what can I say more?”



The background is a blue gradient. In the corners, there are white line-art illustrations of circuit boards or neural networks, with lines and small circles representing components.

Questions?

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